

Frozen Water Service Lines Advisory

Due to the lack of snow cover and the extremely low temperatures, we are experiencing deeper than normal frost levels.

If your water line has already froze, or if you believe you may have problems with your line, you can help by letting the water run with a stream the size of the diameter of a pencil lead/tip which equates to about an 1/8 gallon per minute for a continuous water run. This will cost homeowners approximately \$1 a day to Let It Run! It is the best insurance policy available.

An indicator of an impending water service line freeze up is water temperature. You may check the temperature of your water by letting the water run until it is cold and then check the temperature with a meat thermometer. If the temperature drops to 40 degrees or below, you may have an impending freeze up and the frost may be getting close to your service line. If your water has a drop in water pressure or is rusty in color, this may also be an indication that your water line is starting to freeze up and you should run water on a continuous basis.

The risk of frozen service lines could continue for several weeks and/or months.

RRRWS strongly encourages you to let your water run as the lack of water movement can cause problems for you and for neighbors.

If you think your service line is frozen you can contact the RRRWS office but if we determine that it was not our problem, you may receive a bill. RRRWS will not assist with freezes or leaks past the meter.

To reduce the risk of frozen pipes:

- Do not turn your furnace below 55° F
- Shut off and drain the pipes leading to outside faucets
- Wrap foam insulation around pipes most susceptible to freezing
- Seal air leaks in your home, basement and garage
- If you are away, have someone check your home regularly

If you have questions or concerns, please call the office during regular business hours or if you are experiencing no water we have an on-call person available after hours. Please call (507) 628-4201 .